

# Vox Supply Partners Ltd Website Terms & Conditions

In addition to governing your use of our website at [www.voxsp.com](http://www.voxsp.com) (“our site”), any purchase of products (“Products”) or services (“Services”) listed on by You from our site is also governed by these terms and conditions (the “Terms”). You should understand that by continuing to use our site or by ordering any of our Products or Services, You agree to be bound by these Terms. We recommend that You print a copy of these Terms for future reference.

If You are unable to accept these Terms then You will not, in any event, be able to order any Products or Services from our site.

In these Terms:

“VoxSP” “Vox” “Vox Supply Partners Limited” “Vox Digital Partners Limited” “Vox Supply Group Trading (Suzhou) Co. Limited” “Vox Supply Partner Inc” “Us” or “We” means Vox Supply Group Limited. Our registered office is 6 Beaumont Gate, Radlett, Herts, WD7 7AR

Vox Supply Group Limited is a company registered in England & Wales, Reg. no. 06664025

"You" means the person using our site or ordering Products or Services subject to these Terms.

## TERMS OF USE

### 1. Site Use

#### ***Access***

Access to our site is permitted on a temporary basis, and Vox Supply Group Limited reserves the right to withdraw or amend the service We provide on our site without notice (see below). We will not be liable if for any reason our site is unavailable at any time or for any period.

We aim to update our site regularly and may change the content at any time. If the need arises, we may suspend access to our site or close it indefinitely. Any of the material on our site may be out of date at any given time and We are under no obligation to update such material.

We may revise these terms of use at any time by amending this page. You are expected to check this page from time to time to take notice of any changes We make, as they are binding on You. Some of the provisions contained in this Section 1 may also be superseded by provisions or notices published elsewhere on our site.

#### ***Intellectual Property Rights***

We are the owner or the licensee of all intellectual property rights in our site and in the material published on it. Those works are protected by copyright laws and treaties around the world. All such rights are reserved. You may print off one copy, and may download extracts, of any page(s) from our site for your personal reference and You may draw the attention of others within your organisation to material posted on our site.

You must not modify the paper or digital copies of any materials You have printed off or downloaded in any way and You must not use any illustrations, photographs, video or audio sequences or any graphics separately from any accompanying text. Our status (and that of any identified contributors) as the authors of material on our site must always be acknowledged.

You must not use any part of the materials on our site for commercial purposes without obtaining a licence to do so from Us or our licensors. If You print off, copy or download any part of our site in breach of these terms of use, your right to use our site will cease immediately and You must, at our option, return or destroy any copies of the materials You have made.

## **Liability**

Our site is provided 'as is' with no warranties whatsoever. All express, implied, and statutory warranties, including, without limitation, the warranties of merchantability, satisfactory quality, fitness for a particular purpose and non-infringement of proprietary rights are expressly disclaimed to the fullest extent permitted by law. Neither Vox Supply Group Limited nor its successors, affiliates, or assigns shall be liable under any circumstances for the use or misuse of our site. This limitation of liability shall apply to the fullest extent permitted by law to prevent the recovery of direct, indirect, incidental, consequential, special, exemplary, and punitive damages (even if Vox Supply Group Limited has been advised of the possibility of such damages).

## **Privacy**

We may process information about You in accordance with our privacy policy. By using our site, You consent to such processing and You warrant that all data provided by You is accurate.

## **Viruses etc.**

You must not misuse our site by knowingly introducing viruses, trojans, worms, logic bombs or other material which is malicious or technologically harmful. You must not attempt to gain unauthorised access to our site, the server on which our site is stored or any server, computer or database connected to our site. You must not attack our site via a denial-of-service attack or a distributed denial-of-service attack.

By breaching this provision, You would commit a criminal offence under the Computer Misuse Act 1990. We will report any such breach to the relevant law enforcement authorities and We will co-operate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use our site will cease immediately.

We will not be liable for any loss or damage caused by a distributed denial-of-service attack, viruses or other technologically harmful material that may infect your computer equipment, computer programs, data or other proprietary material due to your use of our site or to your downloading of any material posted on it, or on any website linked to it.

You may link to our home page, provided You do so in a way that is fair and legal and does not damage our reputation or take advantage of it, but You must not establish a link in such a way as to suggest any form of association, approval or endorsement on our part where none exists. You must not establish a link from any website that is not owned by You.

Our site must not be framed on any other site, nor may You create a link to any part of our site other than the home page. We reserve the right to withdraw linking permission without notice.

If You wish to make any use of material on our site other than that set out above, please address your request to [HQoffice@voxsp.com](mailto:HQoffice@voxsp.com)

Where our site contains links to other sites and resources provided by third parties, these links are provided for your information only. We have no control over the contents of those sites or resources, and accept no responsibility for them or for any loss or damage that may arise from your use of them. If You have any concerns about material which appears on our site, please contact [HQoffice@voxsp.com](mailto:HQoffice@voxsp.com)

## **Acceptable Use**

Your use of our site means that You accept and agree to abide by all the following policies for that use, which supplement the remainder of these Terms:

- You may use our site only for lawful purposes. You may not use our site (a) in any way that breaches any applicable local, national or international law or regulation (b) in any way that is unlawful or fraudulent, or has any unlawful or fraudulent purpose or effect (c) for the purpose of harming or attempting to harm minors in any way (d) to transmit, or procure the sending of, any unsolicited or unauthorised advertising or promotional material or any other form of similar solicitation (spam) (e) to knowingly transmit any data, send or upload any material that contains viruses, Trojan horses, worms, time-bombs, keystroke loggers, spyware, adware or any other harmful

programs or similar computer code designed to adversely affect the operation of any computer software or hardware.

- You also agree (a) not to reproduce, duplicate, copy or re-sell any part of our site in contravention of the further provisions of our terms of website use (b) not to access without authority, interfere with, damage or disrupt (i) any part of our site (ii) any equipment or network on which our site is stored (iii) any software used in the provision of our site; or (iv) any equipment or network or software owned or used by any third party.

We will determine, in our discretion, whether there has been a breach of these policies through your use of our site. When a breach of this policy has occurred, We may take such action as We deem appropriate.

Failure to comply with these policies constitutes a material breach of the terms upon which You are permitted to use our site and may result in our taking all or any of the following actions:

- immediate, temporary or permanent withdrawal of your right to use our site,
- immediate, temporary or permanent removal of any posting or material uploaded by You to our site,
- issue of a warning to You,
- legal proceedings against You for reimbursement of all costs on an indemnity basis (including, but not limited to, reasonable administrative and legal costs) resulting from the breach,
- further legal action against You,
- disclosure of such information to law enforcement authorities as We reasonably feel is necessary.

We exclude liability for actions taken in response to breaches of these policies. The responses described in this policy are not limited and We may take any other action We reasonably deem appropriate.

## **Law & Jurisdiction**

The English courts will have non-exclusive jurisdiction over any claim arising from, or related to a visit to our site, although We retain the right to bring proceedings against You for breach of these Terms in your country of residence or any other relevant country.

## **2. General**

These Terms and any document expressly referred to in them represent the entire agreement between You and Us in relation to the subject matter of any contract and supersede any prior agreement, understanding or arrangement between You and Us, whether oral or in writing.

We each acknowledge that, in entering into a contract, neither You nor We have relied on any representation, undertaking or promise given by the other or be implied from anything said or written in negotiations between Us both prior to such contract, except as expressly stated in these Terms.

Neither of us shall have any remedy against the other in respect of any untrue statement made by the other, whether orally or in writing, prior to the date of any contract (unless such untrue statement was made fraudulently) and the other party's only remedy shall be for breach of contract as provided in these Terms.

Vox Supply Group Limited will not be liable to You where performance of any of our obligations to You is prevented or restricted by any circumstance or cause beyond our reasonable control. Our performance is deemed to be suspended for the period that such circumstance or cause continues and We will have an extension of time for performance for the duration of that period. We will use our reasonable endeavours to bring the circumstances or cause to a close or to find a solution by which our obligations may be performed despite these.

Applicable laws require that some of the information or communications We send to You should be in writing. When using our site, You accept that communication with Us will be mainly electronic. We will contact You by email or provide You with information by posting notices on our site. For contractual purposes, You agree to this electronic means of communication and You acknowledge that all contracts, notices, information and other communications that We provide to You electronically comply with any legal requirement that such communications be in writing. This condition does not affect your statutory rights.

All notices given by You to Us must be given to Vox Supply Group Limited at the postal or email addresses given at the end of these Terms (under Contact Details). We may give notice to You at either the email or postal address You provide to Us, or in any of the ways specified in the paragraph above. Notice will be deemed received and properly served immediately when posted on our site, 24 hours after an email is sent, or three days after the date of posting of any letter. In proving the service of any notice, it will be sufficient to prove, in the case of a letter, that such letter was properly addressed, stamped and placed in the post and, in the case of an email, that such email was sent to the specified email address of the addressee.

If any part of these Terms is found to be unenforceable as a matter of law, all other parts of these Terms shall be unaffected and shall remain in force.

### **Contact Details**

Vox Supply Group Limited may be contacted in the following ways:

#### **By Post:**

Vox Supply Group Limited

6 Beaumont Gate,  
Radlett, Herts,  
WD7 7AR

**By Email:**

By emailing us at: [HQoffice@voxsp.com](mailto:HQoffice@voxsp.com)

**By Telephone:**

By telephoning Us on: +44 (0) 1923 858525 between the hours of 9am and 4pm, Monday to Friday.

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